

**OPERATIONAL.
EFFICIENCY**

ROSTER

STAFF

INCIDENTS

SCHEDULE

SITES

**LOCATION BASED
CHECK IN/OUT**

**FACIAL
RECOGNITION**



OPERATIONAL. EFFICIENCY

SITES

SIMPLY ADD THE SITE THAT YOU WOULD LIKE TO HAVE YOUR STAFF TO PERFORM THEIR DUTIES BY SEARCHING THE LOCATION WITH GOOGLE MAPS.

STAFF

CONFIGURE THE DIFFERENT STAFF MEMBERS THAT ARE PART OF YOUR WORKFORCE QUICKLY AND ASSIGN THEM TO TEAMS FOR QUICK REFERENCE.

SCHEDULE

SET UP THE VARIOUS SHIFTS IN A DAY THAT YOUR STAFF IS SUPPOSED TO WORK INCLUDING DIFFERENTIATION BETWEEN NORMAL WEEKDAYS/NIGHTS, WEEKEND DAYS/NIGHTS AND PUBLIC HOLIDAYS DAYS/NIGHTS.

ROSTER

ASSIGN STAFF MEMBERS TO THE VARIOUS SHIFTS QUICKLY AND INFORM THEM IMMEDIATELY VIA SMS.

LOCATION BASED CHECK IN/OUT

ENSURE YOUR STAFF IS ON TIME AND AT THE CORRECT LOCATION TO PERFORM THEIR DUTIES. STAFF IS NOTIFIED 30 MINUTES BEFORE THEIR SHIFT START AND ENDS, AND WILL GET ESCALATED TO THEIR DIRECT LINE MANAGER 30 MINUTES AFTER THEIR SHIFT WAS SUPPOSED TO START OR END TO MANAGE THE INCIDENT IMMEDIATELY.

FACIAL RECOGNITION

REST ASSURED THAT THE STAFF THAT IS ON DUTY FOR A PARTICULAR SHIFT IS THE SAME RESOURCE THAT IS ON RECORD. GONE ARE THE DAYS WHERE YOUR FRIEND CAN COVER FOR YOU.

INCIDENTS

ENSURE THAT ALL INCIDENTS THAT SHOULD BE MANAGED BY SLA ARE CAPTURED IMMEDIATELY BY THE STAFF THAT ARE ON DUTY BY SIMPLY TAKING A PICTURE AND ADDING A SHORT DESCRIPTION TO NOTIFY THE ENTIRE TEAM WITH A PUSH NOTIFICATION.

